

### **Policy for Inactive Clients**

A trading account which is inoperative for 1 Year would be termed as "Dormant" trading account. Our back office software generates a report of such clients on a daily basis. Generally the dealers are in constant touch with all the clients, if they feel that a client has called after a long time they will first direct him/her to the compliance department.

For re-activation of such trading account, the client shall be required to make a request to reopen the account and submit all necessary information with regard to updation of his / their KYC requirement including IPV. Dimensional Securities Pvt. Ltd. upon verifying at its end may activate client's trading code in the Trading System and an email/letter/SMS or by way of any other mode the client is informed about the status of his trading account. Upon re-activation Dimensional Securities Pvt. Ltd. may execute the order on behalf of its client.